

EASTLAKE CHIROPRACTIC AND MASSAGE CENTER, PS

PATIENT REGISTRATION

Patient: _____ Date of birth _____ Today's Date _____ Male Female
LAST FIRST MIDDLE

Address: _____ Social Security #: _____

City, State, Zip: _____ EMAIL: _____

Phone # (_____) _____ Work phone # (_____) _____ Ext _____

Whom may we thank for referring to our office?: _____

Marital Status: M S # of Children _____ ages _____ Spouse/Partner's Name: _____

Occupation: _____ Employer: _____

In Case of emergency, notify _____ Relationship _____ Phone # (_____) _____

Address: _____ Phone # (_____) _____

Medical Doctor Name: _____ Clinic Name: _____

Address: _____ Phone # (_____) _____

INSURANCE : PLEASE SUPPLY INFORMATION FOR BOTH INSURANCE CARRIERS IF APPLICABLE

Is this an: _____ Auto Accident? _____ Work related? _____ Other? Date of Injury: _____

Primary Carrier Name: _____ Secondary Carrier Name: _____

Phone # (_____) _____ Policy /Claim # _____ Phone #: (_____) _____ Policy/Claim # _____

Insured: _____ DOB _____ Insured: _____ DOB _____

ID #: _____ Group # _____ ID #: _____ Group # _____

I understand and agree that health and accident insurance policies are an arrangement between an insurance carrier and myself. I also understand and agree that all services rendered me are charged to me and that I am personally responsible for payment. I also understand that if I suspend or terminate my care and treatment, any fees for professional service rendered me will be immediately due and payable. I hereby agree that I will be assessed one percent (1%) charge per month on any fee not kept current.

Patient or Guardian's Signature: _____ Date: ____/____/____

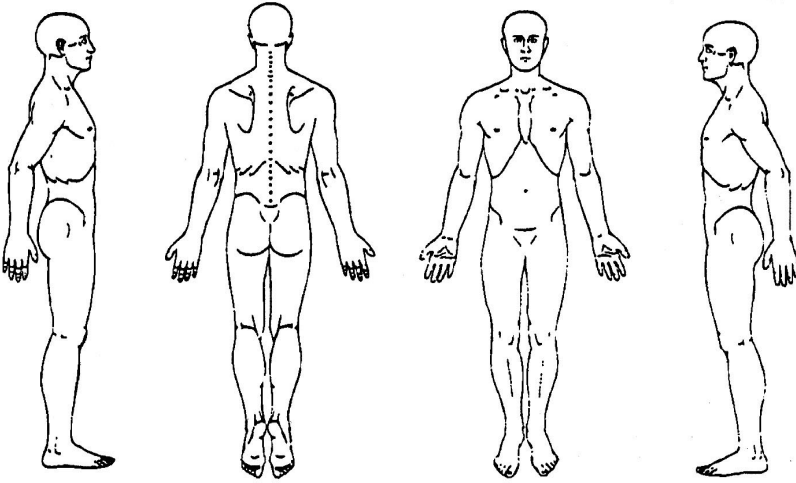
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PATIENT INTRODUCTION FORM

NAME _____ TODAY'S DATE ___/___/_____

WOMEN—ANY POSSIBILITY YOU COULD BE PREGNANT? Y / N IF YES 1ST DAY OF LAST CYCLE ___/___/_____

REASON(S) FOR CONSULTING THIS OFFICE: _____



How often do you experience your symptoms?

- Constantly (76-100% of the day)
- Frequently (51-75% of the day)
- Occasionally (26-50% of the day)
- Intermittently (0-25% of the day)

Describe the pain (circle all that apply):

- Deep Superficial Numb
- Sharp Burning Tingling
- Dull Achy Throbbing Shooting

How are your symptoms changing?

- Getting Better
- Not Changing
- Getting Worse

Use the following scale to rate your pain=>

MILD MODERATE SEVERE DISABLING
1 2 3 4 5 6 7 8 9 10+

Generally or **right now** = ___/10

When you feel the **best**: = ___/10

When you feel the **worst**: = ___/10

HAVE YOU RECEIVED CARE FOR YOUR CURRENT CONDITION? Y / N

IF YES, List any healthcare professionals seen for your current problem (s): _____

Check the type of treatments you've had for your **current problem(s)**:

Ice Heat Physical Therapy Massage therapy Stretching Medication Surgery

Chiropractic Exercise Acupuncture Other _____

Have you ever had these problems/symptoms before: Y / N Which _____

ON A SCALE FROM 1—10 WHICH OF THE BELOW EVERYDAY ACTIVITIES ARE IMPACTED BY YOUR SYMPTOMS? 1 = MILD AND 10 = SEVERE

Computer work Sitting Lifting Bending Getting in/out of chair/bed

Standing Walking Running Sleeping Reading Exercise

Other _____

EASTLAKE CHIROPRACTIC AND MASSAGE CENTER, PS POLICIES AND PROCEDURES

UNDERSTANDING INSURANCE BILLING: (THIS IS IMPORTANT, PLEASE READ THOROUGHLY AND ASK ANY QUESTIONS YOU NEED BEFORE SIGNING.)

Insurance can be a complicated affair. We want to spare you any surprises if we can. It is our hope to never have a bill come between us. Here are some important things to know about insurance companies:

- 1. Your insurance company only pays for care that they feel is medically necessary. Insurance also dictates that your care must reduce or eliminate symptoms of an acute (sudden) condition; or a sudden exacerbation of a chronic condition. In both circumstances, there is often a specific injury to address.**

For example, although daily computer or yard work does cause aches and pains, your insurance co. **does not** consider these activities to be injurious for which they will pay for care on an **on-going basis, week after week, month after month**. However, if you reached for a file or lifted something heavy and felt a pain in your back or neck at that moment, your insurance co. **does** consider that to be a payable "event" and may approve an extended treatment plan for you to get well.

The best thing you can do to have your claim covered is to tell your provider how you are improving (or not) based upon your daily activities:

- 1) Can you sit with less pain?
- 2) Can you walk for longer periods?
- 3) Can you pick up your kids?
- 4) Can you do your workouts? Work in the yard? Paint? Type? Etc, etc.

- 2. For massage, to further prove medical necessity, a prescription/referral is required from a doctor. If you are receiving chiropractic here that can be done by the chiropractor. Minimally, the chiropractor would need to examine you.**
- 3. Massage and physical therapy are often a combined benefit listed under rehabilitative services which usually also includes speech and occupational therapy etc. For example they may allow up to 24 visits for the above therapies. This is important to note because in our office the chiropractors will always use physical therapy techniques to facilitate the adjustment. It is a separate action when the chiropractor stretches, tractions, mobilizes, massages, uses heat or ice, or works the muscles before or after the actual manipulation of the spine. These actions are billed separately. **Some insurances count that as a PT visit. If you are getting PT from a physical therapist****

or receiving massage, you may not want to bill your insurance and instead pay for PT done by the chiropractor separately (\$10). Please let the front desk know if you are interested in that alternative.

4. **Medicare (for reasons we do not understand) will not cover examinations (\$75) or x-rays (\$75).** Examinations are required to prove medical necessity. Your supplemental insurance will also not cover those services. If you have a secondary insurance they will likely cover these services.
5. As a service to you, we will contact your insurance co. and ask what your benefits are in relation to chiropractic, massage, physical therapy, x-rays and orthotics. **The benefits that we relay to you are not a guarantee of payment.** Ultimately treatment here is your financial responsibility and we strongly suggest that you familiarize yourself with your plan.
6. **Cancellation policy:** We require 24 hours notice for cancelling or rescheduling a massage appointment. Your consideration for other patients and your massage therapist is appreciated. **Failure to provide 24 hour notice or not showing will result in a \$50 fee. This is not covered by insurance.** If you are running late for your massage or chiropractic appointment, please call, we will do our very best to still see you.
7. **Acknowledgement of receipt of Notice of Privacy Practices:** I acknowledge that I have received a copy of Eastlake Chiropractic and Massage Center (ECC) "Notice of Privacy Practices". This Notice describes how ECC may use and disclose my protected health information, certain restrictions on the use and disclosure of healthcare information, and rights I may have regarding my protected health information.

I acknowledge that I have read and understand the above statements.

Signature _____ Date _____

Print Name _____